

Terms and Conditions

Acceptance of Terms: By accessing and using this website ("Website"), you agree to comply with and be bound by these Terms and Conditions. Amendments to this agreement can be made and effected by us from time to time without specific notice to you. If you do not agree with any part of these terms, please refrain from using the Website.

Use of Website: You agree to use the Website solely for lawful and legitimate purposes. You shall not use the Website in any way that could harm, disable, overburden, or impair its functionality.

Intellectual Property: All content included on this Website, such as text, graphics, logos, button icons, images, audio clips, digital downloads, and data compilations is the property of this site's owner or its licensors and are protected by U.S. and international copyright laws. You may not use, reproduce, distribute, or modify any content without prior written consent. All software used on this site is the property of this site's owner or its software suppliers and is protected by United States and international copyright laws.

Product Information: While we strive to provide accurate and up-to-date product information, we do not guarantee the accuracy, completeness, or reliability of any information on the Website. Product availability and specifications are subject to change without notice.

Pricing and Payment: Prices listed on the Website are subject to change without notice. Payment for products must be made in accordance with the payment methods specified on the Website. We reserve the right to refuse or cancel any order at our sole discretion.

Shipping and Delivery: Shipping and delivery information is provided on the Website. We will make reasonable efforts to ensure timely delivery, but we are not responsible for any delays or damage caused during shipping.

Returns and Refunds: We are not required to provide a refund if you have changed your mind about a particular purchase, so please choose carefully. If the goods are faulty, we will meet our obligations under the applicable laws. Returned products must be in original packaging and in saleable condition. We reserve the right to limit returns to unopened or defective products. Defective products will be replaced with a like item, upon return. We do not accept returns of any product returned more than 30 days after delivery, products that have been opened, or products that are not in original condition or damaged. Do not return products that do not meet the return criteria listed above as we do not issue refunds for nonqualifying items and cannot return the items to you.

To return a product you must either send an email to sales@hillcofasteners.com or call (714)657-7442 and request an RMA number. Our business hours are 8:00 am to 5:00 pm PST, Monday through Friday. We will notify you via email when we receive and

process the returned item. Refunds will be made in the same form of payment originally used for purchase, minus a 20% Restocking Fee, within 7 to 14 business days of our receiving your return. If you return product that has been shipped to you due to our error we will issue a full refund.

User Accounts: If you create an account on the Website, you are responsible for maintaining the confidentiality of your account information and password. You agree to accept responsibility for all activities that occur under your account.

Privacy Policy: Your use of the Website is subject to our Privacy Policy, which outlines how we collect, use, and protect your personal information. By using the Website, you consent to our Privacy Policy.

Disclaimer of Warranties: The Website and its content are provided on an "as is" and "as available" basis. We make no warranties, express or implied, as to the operation of the Website or the information, content, materials, or products included on this Website. You expressly agree that your use of this website is at your sole risk.

To the full extent permissible by applicable law, the Website's owner disclaims all warranties, express or implied, including, but not limited to, implied warranties of merchantability and fitness for a particular purpose. The Website's owner does not warrant that this site, its servers or email sent from the Website are free of viruses or other harmful components. This site's owner will not be liable for any damages of any kind arising from the use of this site, including, but not limited to direct, indirect, incidental, punitive, and consequential damages.

Certain state laws do not allow limitations on implied warranties or the exclusion or limitation of certain damages. If these laws apply to you, some or all of the above disclaimers, exclusions or limitations may not apply and you might have additional rights.

Limitation of Liability: To the fullest extent permitted by law, Hillco Fastener Warehouse, Inc. shall not be liable for any direct, indirect, incidental, special, or consequential damages arising out of or in connection with the use or inability to use the Website.

Indemnification: You agree to indemnify and hold Hillco Fastener Warehouse, Inc. harmless from any claims, losses, damages, liabilities, and expenses (including legal fees) arising out of your use of the Website or violation of these Terms and Conditions.

Modification and Termination: Hillco Fastener Warehouse, Inc. reserves the right to modify, suspend, or terminate the Website or any part thereof at any time without notice. We may also modify these Terms and Conditions, and your continued use of the Website constitutes acceptance of the modified terms.

Governing Law: These Terms and Conditions shall be governed by and construed in accordance with the laws of the State of California. Any disputes arising under these terms shall be subject to the exclusive jurisdiction of the courts located in the State of California.

By using this Website, you acknowledge that you have read, understood, and agreed to these Terms and Conditions. If you have any questions or concerns, please contact us at Hillco Fastener Warehouse, Inc., 7522 Park Avenue, Garden Grove, CA 92841, (714)657-7442, or sales@hillcofasteners.com.